



### **Invitation to be listed in a Statewide Integrated Information and Referral Database**

The Area Agency on Aging for Southwest Florida's Elder Helpline makes referrals to the general public about programs and services in the community that are available to the senior population, adults with disabilities as well as their caregivers.

We are able to assist callers in their native language using an interpreter service and we also have English and Spanish speakers on staff. These programs and services are provided as referrals to callers from our REFER database which is maintained locally but is accessible throughout the state of Florida. In the event that you are not familiar with our agency, we invite you to visit our website at [www.aaaswfl.org](http://www.aaaswfl.org).

We would like to add your organization to our database at no cost to you! In order to accomplish this we ask that your organization complete the attached application and **attach a copy of your license** if applicable.

The decision to include or exclude an organization is made on the following criteria:

The Organization or entity, whether public or private, **MUST**

- Provide or coordinate health and/or human services for seniors over 60 and/or adults with a disability.
- Have provided services for at least one year as of date of your application.
- If required by the State of Florida or the federal government, the entity must maintain a license, certification, or registration.
- Serve the above population in at least a portion of our seven county Planning and Service Area (Lee, Collier, DeSoto, Charlotte, Sarasota, Hendry, Glades).

After completing the information requested, please Email: [Carmen.torresortiz@aaaswfl.org](mailto:Carmen.torresortiz@aaaswfl.org) or you can submit by fax: (239) 652-6916, Attention Carmen Torres. You may mail your completed application to the office. If you have any questions pertaining to what you should submit, please call Carmen at 239-652-6900 extension 58235.

Thank you and we look forward to receiving your completed application.

Carmen Torres Director of Client Services  
AAASWFL Elder Helpline